

## How to make a request for advice from the Panel

The panel is free to access by all staff contracted to work for the YQSR or the Improvement Academy. It is also available to other interested parties (e.g. NHS staff, academics) working on initiatives related to quality and safety, by request, and depending on agenda availability. Funding may be required if these requests require input from the panel that is additional to normal panel meetings.

### 1. Request a slot on the panel's agenda

Contact panel convenor: Claire Marsh to request an agenda slot. Requests should be made at least a week before panel meetings. The earlier the better. Contact: [claire.marsh@yhia.nhs.uk](mailto:claire.marsh@yhia.nhs.uk)

### 2. Prepare and circulate documents beforehand

If staff wish to circulate any documents or questions prior to the meeting, these should be presented in a format accessible to a lay audience, and circulated with adequate time to allow panel members to read what is circulated and ask questions if necessary before the meeting.

### 3. Attend the meeting

Staff should attend the meeting in person and present their requests for input in an accessible manner, allowing panel members to voice their opinions, and should respect these different perspectives. Adequate time should be allocated for discussion and questions/answers.

### 4. Report progress at a later date

Staff tabling an item should report back to the panel at a later date regarding progress, via email or subsequent meeting as appropriate. If possible, the process for this progress report should be agreed at the first panel meeting attended.

#### Panel Dates in 2021

The panel meets approx every 2 months on a Thursday  
5.00pm-6.30pm, currently online via Zoom  
*February 18<sup>th</sup> / April 22<sup>nd</sup> / July 8<sup>th</sup>  
September 23<sup>rd</sup> / November 25<sup>th</sup>*



## Patient & Public Involvement (PPI) in improving quality & safety in health care



## Working with the Quality & Safety Patient Panel

## The Yorkshire Quality & Safety Patient Panel

### About the panel

The aim of the panel is to support the work of the Yorkshire Quality and Safety Research Group (YQSR) and the Improvement Academy (IA) by providing a sounding board of patient, carer and public perspectives.

The panel was established over 10 years ago with many of its members having served on it ever since, so that they now have an in-depth knowledge of quality and safety in healthcare and can target their input accordingly. There are currently 8 panel members, each with a wealth of knowledge about health services in the region (currently West Yorkshire focussed but membership is expanding). Members are well connected to other forums, net-works and groups such as Healthwatch, chaplaincies, NHS Boards, community groups, patient participation groups, and various health service user groups. The panel are therefore able to draw not just on their own personal experiences of care, but from an understanding of the wider populations' needs, priorities and concerns.

The panel is chaired by a lay member Ruby Bhatti, and convened by Claire Marsh (IA) with the support of the YQSR research team.

### What advice can the panel provide?

- identifying priority areas for projects
- identifying, accessing, recruitment and involvement of patients and the public in individual projects
- communicating using lay language
- dissemination of project findings

## Our current panel members

**Ruby Bhatti:** solicitor in Bradford, lay member (Bradford City CCG), Bradford University Service User & Carer Group (Health Faculty), Patient Research Ambassador and OBE for services to young people and housing.

**David Walker:** Bradford Teaching Hospitals Innovations Group; Frailty Oversight Group (elderly research), hospital volunteering, GP Patient Participation group, family experience of the needs of people with Alzheimer's.

**Lynn Asquith:** retired NHS worker, previously chaired a GP Patient Participation Group and a PPI group of a Primary Care Trust, Healthwatch, Trustee of the Charity 'Equality Together' for disabled people and their families & carers, and has taken part in several clinical trials.

**Mohammed Junaid:** 10 years experience working in the NHS, volunteer with Manningham Library Project, elderly groups, Cricket UK, is a member of a GP Patient Participation Group and has learnt to read the holy Quran by heart.

**Hoshiar Singh:** retired Environmental Health Officer, Sikh Chaplain and Interpreter for Bradford Teaching Hospitals, a carer for his wife who has a chronic condition.

**Richard Brown:** is vice-chair of a GP Patient Participation Group, diabetes patient and public involvement group, Bradford Diabetes UK group, Bradford Diabetes Prevention and Service Transformation Group.

**Jean Gallagher:** retired nurse, Bradford University Service User & Carer Group (Health Faculty), National Cancer Research Institute Studies group, Yorkshire Cancer Research PPI group.

**Mohinder Singh Chana:** retired engineer, Bradford University Service User & Carer Group, trustee of charities related to museums and galleries, interfaith work, family experience of NHS care.